

# Protecting lives, wherever you roam.

Our motivation is clear. We are driven by the conviction that genuine connections, rich human experiences, and deep engagement make the world a closer place. It's our mission to instil confidence in every journey, ensuring that while individuals explore the wonders of our planet, their interests remain secure and protected.

## Our Why.

### Guided by Passion

At the heart of our operations is an unwavering passion. We aim to not just meet, but to exceed the global assistance needs of our clients, offering an unparalleled level of attention that's as personal as it is professional.

### Values that Illuminate Our Path

Anchored in compassion, committed to excellence, and inspired by innovation—these values are the cornerstone of our ethos. They empower us to deliver services that are both bespoke and dependable.

### A Mission of Care and Support

Our ultimate goal is to offer premier medical assistance and clinical support to both individuals and organizations across the globe, cementing their safety and well-being no matter where they are.

### Embracing the Future

Harnessing the dual powers of cutting-edge technology and seasoned expertise, we're more than just a service provider. We're a trusted ally, instilling confidence in every journey, and championing health and well-being on a global scale.

## Our Origin and our Purpose?

### Our Origin

Founded by a group of travel enthusiasts and medical professionals, Veritas Global was born from the recognition of a deep-seated need – to create a world where every traveller, be it a business magnate venturing into new markets or a solo traveller exploring the unseen, feels safe, cared for, and secure.

### Purpose

Travel broadens horizons but also brings with it a myriad of risks – from health emergencies to geopolitical upheavals. Veritas Global is here to mitigate those risks. We offer a comprehensive suite of services that ensure you are prepared for every eventuality, and should the unexpected occur, we're there to assist, no matter where you are. Our multifaceted approach combines cutting-edge technology, an extensive global network, and a dedicated team of professionals who are always on standby. Your safety and well-being are our primary concerns, and we strive to provide a seamless experience, always. Dive deeper into our services and discover the Veritas difference – because truth and trust are the cornerstones of every journey.

## Our Commitment

At the heart of our operations lies a dedication to the unparalleled, tailored care we offer to meet your global assistance requirements. Our mandate is to deliver superior medical and clinical support to both individuals and organizations around the world, with their safety and well-being as our utmost priority. Compassion, excellence, and innovation are the pillars upon which our services stand, ensuring dependable, personalized solutions. Combining cutting-edge technology with our deep-seated expertise, we stand as a beacon of trust, fostering global health and wellness.





Protecting lives,  
wherever you roam.

## Our Services



### Aeromedical Evacuations and Medical Escort Repatriation

Highest standards with EURAMI-compliant services.



### 24/7 Global Travel & Security Response and Assistance

Immediate response and assistance, anywhere, anytime.



### Travel Risk Assessment

Tailored strategies for informed, safe travels.



### Risk & Crisis Management

Strategic approaches to manage and mitigate potential threats.



### Medical Emergency Response Planning (MERP) & Support

Rapid, reliable medical intervention when needed.



### Cost Containment

Optimal savings with uncompromised quality.



### Integrated HSSE management and Support

Comprehensive health, safety, security, and environment solutions.



### Virtual and Telehealth Services

Global medical expertise, a call away.



### Healthcare Digitization and Advanced MedTech Solutions

Pioneering healthcare digitization in partnership with DMU.



### Medical Tourism

Connecting patients to global medical excellence.



### Medical Facility Billing Optimization

Specialized solutions for international insurance billing and pricing.



Protecting lives,  
wherever you roam.

## Global Footprint

### Global Operations Team(s)

#### United States

##### Nashville, TN

- Veritas Headquarters
- Operations / North America Operations (GSOC)
- Sister Company; SWS Forward

#### Spain

- Madrid Office
- 24/7 Operations Center
- Europe Operations

#### South Africa

- Johannesburg Office
- Aviation

#### Libya

- Tripoli Office
- Libya / North Africa Operations

#### Germany

- Berlin Office
- Digitization and MedTech Team(DMU)

#### Ukraine

- Kyiv Office
- Ukraine Operations

#### United Kingdom

- London Office
- Insurance / Leisure Travel

### Provider Network

Avail world-class assistance and support whenever urgency strikes. Our Provider Network is a consortium of rigorously screened medical professionals, healthcare establishments, and logistical entities, chosen for their superior care standards, economic viability, and swift responsiveness. Spanning a broad spectrum of services, from medical interventions to emergency transit and logistical aid, our network stands ready to serve.





# Premier Aviation Expertise

We excel in handling both emergency and non-emergency medical evacuations, particularly in critical health situations or where local healthcare is subpar. Our services combine active case management, medical oversight, detailed reporting, and skilled logistics and repatriation. With over a decade's experience, we're known for delivering top-tier medical solutions in challenging environments.



## Air Ambulance Services

We collaborate with trusted providers for our Air Ambulance services, using advanced medically-equipped aircrafts. Under the guidance of top medical experts, we ensure swift and safe patient transfers over long distances.



## Helicopters

Utilizing our medical helicopter network, we navigate tough terrains. Led by expert medical teams with specialized gear, these helicopters expedite critical patient transfers, proving vital in remote emergencies.



## Medical Evacuation Teams and Medical Escorts

Utilizing our medical helicopter network, we navigate tough terrains. Led by expert medical teams with specialized gear, these helicopters expedite critical patient transfers, proving vital in remote emergencies.



## Global Network

Through partnerships with global medical aviation stakeholders, we offer emergency transport solutions even in remote areas. This expansive network and our efficiency deliver scale and cost benefits to our clients.



## Aviation Operations Center

At the heart of our GSOC, the aviation division manages flight coordination and planning. With continuous monitoring and 24/7 service, we ensure peak safety and reliability for our clients year-round.



## Global Logistics

Within Veritas Global, SWS Forward delivers elite global logistics. With a history of aiding government and commercial projects in tough settings, our expertise covers Supply Chain Management. Team SWS ensures 24/7 GSOC logistical oversight.



# TechnologyEcosystem

## Harnessing Innovation for Broader Reach and Impact

Championing adaptability and inclusivity, our tech philosophy integrates healthcare entities, medical institutions, and insurance agencies, delivering refined solutions that address industry gaps. We prioritize swift data access, advancing care that's predictive, preventative, and personalized.

Our "duty of care" web and mobile application features:

- Tailored support
- Real-time destination updates and location tracking
- Seamless communication channels
- Direct access to emergency assistance



## A Message From Our CEO

“ At Veritas Global, our unwavering commitment to excellence stems from a profound belief that every individual deserves the pinnacle of care, no matter where they are in the world. Through innovation and collaboration, we bridge gaps and transcend boundaries to ensure safety, health, and wellbeing. To our partners, clients, and teams, know that our dedication is relentless and our mission is resolute.

**Randy Cook, Co-Founder & CEO, Veritas Global**